

WARRANTY

Against defects in material and workmanship as specified under this Warranty, occurring as a direct result of the manufacturing process, for the following Safety Wash System parts and components during the stated time period, under normal use and service, subject to the terms and conditions contained in this warranty.

This Warranty shall be null and void if harmful solvents are used to clean the Safety Wash System including external components attached to the window sashes and master frame.

10 YEAR WARRANTY ON HARDWARE Goral Industries Inc warrants that the hardware shall remain in good operational condition for 10 years from the date of installation.

GENERAL CONDITIONS In order for the Property Owner to be entitled to this Warranty and for this Warranty must be validated; the attached Registration Certificate must be completed by the original Purchaser and received by Goral Industries Inc no later than THIRTY (30) DAYS of the completed installation.

The Warranty stipulated in this document is the only warranty applicable to Goral Industries Inc and is granted in lieu of any warranties otherwise implied by law or equity and no such warranties shall apply to the Goral Industries Inc Warranty.

1. PRODUCT USE This Warranty applies only in respect of products used strictly for the purpose for which they were intended.

2. WARRANTY LIMITATIONS Goral Industries inc liability is limited solely and exclusively to repair or replacement, at the option of Goral Industries inc , and under no circumstances will Goral Industries inc be liable for incidental or consequential charges such as, but not limited to, labor costs for any purpose, inconvenience, damage, or injury to persons or to property or any other expense.

3. REPLACEMENT PARTS OR REPAIRS Goral Industries inc reserves the right to discontinue or change the Safety Wash System as currently manufactured. If Goral Industries inc determines to make a replacement under the terms of this Warranty and an exact replacement part or parts is not available, Goral Industries inc reserves the right to substitute a part or parts of equal quality at its sole option.

EXCLUSIONS FROM WARRANTY COVERAGE

The following are excluded from coverage under this Warranty:

A. Any defect, malfunction or failure to perform, which has occurred because of unreasonable use, improper application or failure to perform reasonable or necessary maintenance

B. Any damage to the Safety Wash System or components caused by settlement or structural defects of the window in which they are installed

C. Any damage caused by wind, hail, lightning or other acts of God

D. Intentional acts, accidents, negligence, or exposure to harmful chemicals or pollutants

E. Damage caused by improper handling or installing

F. Any Safety Wash System which has been repaired or modified or attempted to have been repaired or modified by any person other than a duly authorized representative of Goral Industries inc

EFFECTIVE DATE OF WARRANTY

This Warranty will take effect from the date of certification by Goral Industries inc that the installation of the Safety Wash System has been completed at the premises identified in the Warranty Certificate. The certification of completion must be submitted to Goral Industries inc no later than THIRTY (30) DAYS from the date of installation .

PROCEDURE AND CONDITIONS OF WARRANTY REMEDY

In the event that Goral Industries inc obligation under this Limited Warranty is sought, the Owner must notify the Goral Industries inc in writing within THIRTY (30) DAYS after the defect has first appeared.

Such notification must contain:

a) Name and address of the Owner

b) Date of installation

c) A brief description of the defect for which warranty is requested

Upon receipt of this information, Goral Industries inc will notify the Owner of his share of prorated costs (where such is applicable). No repair or replacement parts will be provided until Goral Industries inc has received the Owner's payment for this share of the prorated costs.

Goral Industries inc will provide repair or replacement parts to the owner upon receipt of the Owner's payment (where such is applicable).

MAINTENANCE and CLEANING

The surfaces of the Safety Wash System will over time collect a layer of surface dust. Normal dusting with a damp cloth will remove this accumulation of surface dust.

If you wish to do a more thorough cleaning of the windows, the following procedures should be followed:

Vinyl -- A mild solution of household liquid cleaner such as dishwashing detergent may be used. For stubborn stains, cleaner such as Fantastic or VIM may be used.

Caution: Do not use harsh abrasives on vinyl.

10 YEAR WARRANTY ON THE SAFETY WASH SYSTEM AND EXTERNAL COMPONENTS

Safety Wash System and external components are warranted against such defects in material that might result in blistering, peeling, flaking, corroding and fading for 10 years from the date of installation. This Warranty on the Safety Wash System and external components shall remain in effect only if normal cleaning practices are followed periodically (see section of this Warranty entitled "Maintenance & Cleaning").

This Warranty shall be null and void if harmful solvents are used to clean the Safety Wash System and external components.